

ST GEORGES BASIN COUNTRY CLUB ELITE REWARDS PROGRAM

TERMS AND CONDITIONS 2021

RESPONSIBLE REWARDS & MEMBERSHIP PROGRAM

1. ST GEORGES BASIN COUNTRY CLUB operates a Responsible Rewards Loyalty program: - ST GEORGES BASIN COUNTRY CLUB ELITE REWARDS LOYALTY PROGRAM” is offered by ST GEORGES BASIN COUNTRY CLUB. ST GEORGES BASIN COUNTRY CLUB supports responsible gambling.

2. It is free to join ST GEORGES BASIN COUNTRY CLUB ELITE REWARDS LOYALTY PROGRAM however any person wishing to join THE LOYALTY PROGRAM must first be a financial members of the Club.

3. To join, a proposed Member is required to complete a Club Membership application in the form approved and provided by ST GEORGES BASIN COUNTRY CLUB.

4. Once the Club Membership Application has been processed and approved the member is automatically included in ST GEORGES BASIN COUNTRY CLUB ELITE REWARDS LOYALTY PROGRAM, participation in the program by a Member constitutes acceptance by that Member of the Terms & Conditions.

5. Membership of the program is activated from the time the membership is approved and the member receives their membership card.

6. Membership levels are known as Achievement levels (“Achievements”) are applied at the discretion of ST GEORGES

BASIN COUNTRY CLUB ELITE REWARDS LOYALTY PROGRAM for the Club. Members can qualify for promotion to the next Achievement level based on the number of Achievement points earned or at the discretion of the CEO only. Member Achievement levels are reviewed twice a year in January and July. Enquires about the ST GEORGES BASIN COUNTRY CLUB ELITE REWARDS LOYALTY PROGRAM can be made via emailing or calling the club.

7. You must be 18 or over – to be a Member of ST GEORGES BASIN COUNTRY CLUB ELITE REWARDS LOYALTY PROGRAM and the member must not be a prior Self Excluded Member or barred member of ST GEORGES BASIN COUNTRY CLUB.

9. ST GEORGES BASIN COUNTRY CLUB ELITE REWARDS LOYALTY PROGRAM terms – as detailed in the brochures and promotional material included on ST GEORGES BASIN COUNTRY CLUB websites, mobile app & kiosks, guidelines and codes of conduct as issued by ST GEORGES BASIN COUNTRY CLUB property from time to time (“Terms”) govern your membership of ST GEORGES BASIN COUNTRY CLUB ELITE REWARDS LOYALTY PROGRAM. The latest version of the Terms are available at ST GEORGES BASIN COUNTRY CLUB ELITE REWARDS LOYALTY PROGRAM website at <https://thecountryclub.com.au/> (“club website”) and other locations such as the Club’s APP or as applicable.

10. The Terms (including benefits) may be changed at any time without notice by ST GEORGES BASIN COUNTRY CLUB. The new ST GEORGES BASIN COUNTRY CLUB ELITE REWARDS LOYALTY PROGRAM elements when updated will be updated on

the relevant publication and can be found on the Club’s website and as applicable in writing at the Club or on the Club’s APP.

11. ST GEORGES BASIN COUNTRY CLUB will use its best endeavours to provide notice to Members of any changes to the Terms where there is a material adverse effect on Members in writing, SMS or push notification on the Club APP. This condition is not applicable if the change is required by legislative or Government directive. It is the responsibility of the member to stay up to date with these Terms.

MEMBER CARDS, PROGRAM BENEFIT LEVELS AND POINTS EARNING RATES

12. The following table of contents details the current offers and benefits offered to members who participate in ST GEORGES BASIN COUNTRY CLUB ELITE REWARDS LOYALTY PROGRAM:

	Silver	Gold	Platinum	Diamond	Black Diamond
Annual Qualifying Points		4000	20000	50000	100000
Pay by Points Discount	Members Disc	20%	30%	40%	50%
Birthday Bonus (in points)	Free Drink	\$10 + 1 x Free Drink	\$15 + 1 x Free Drink	\$20 + 2 x Free Drinks	\$50 + 2 x Free Drinks
Raffle Rewards	\$10 per Month	\$10 per Fortnight	\$10 per Week	\$20 per Fortnight	\$20 per Week
Surprise and Delight/Dynamic Rewards	YES	YES	YES	YES	YES
Members Only Promos	YES	YES	YES	YES	YES
Golf Discounts	YES	YES	YES	YES	YES
Courtesy Bus	YES	YES	YES	YES	YES
Monthly Members Bonus			30%	50%	100%
Event Invites			YES	YES	YES
Christmas Gift			YES	YES	YES
Non Expiry of Points				YES	YES

13. Members can earn, receive and redeem loyalty points at ST GEORGES BASIN COUNTRY CLUB. For details see ST GEORGES BASIN COUNTRY CLUB ELITE REWARDS LOYALTY PROGRAM guide. Loyalty points currently include Club Bonus Points these may change as required by changes to the loyalty program.

Pay By Points discount excludes sales through the Reception counter including gift cards, show tickets, raffle tickets and any other product determined by The Country Club to be not suitable for this promotion.

14. Status Points

- 1 status point is earned per \$5 turnover on EGMs
- 1 status point is earned per \$1 spend in the club on food, beverage, raffle and reception

Status Points & Achievement Levels

Tier	Qualifying Levels (quarterly)	Qualifying Levels (annual)
Black Diamond	25,000 points	100,000 points
Diamond	12,500 points	50,000 points
Platinum	5,000 points	20,000 points
Gold	1,000 points	4,000 points
Silver	Entry	n/a

Status Point Expiration

Status Points are earned when you correctly swipe or insert your membership card for all eligible club transactions; Gaming, POS and additional earning point stations;

Tier	Expire?
Black Diamond	Yes
Diamond	Yes
Platinum	Yes
Gold	Yes
Silver	Yes

Status Credits are not redeemable for cash or good and services they are simply a measurement of the Members loyalty level of ST GEORGES BASIN COUNTRY CLUB ELITE REWARDS LOYALTY PROGRAM.

15. ST GEORGES BASIN COUNTRY CLUB membership cards are issued for the personal use of the member and is non-transferable. Cards cannot be lent, borrowed or used by any person who is not the member on the card.

16. Additional Membership rules will apply to ST GEORGES BASIN COUNTRY CLUB ELITE REWARDS LOYALTY PROGRAM as already applied to the Clubs membership policy.

17. The member is responsible for keeping their membership card and Personal Identification Number (PIN) secure as use of loyalty points, other Member benefit is the sole responsibility of the member.

18. A member must immediately notify ST GEORGES BASIN COUNTRY CLUB of changes to their details, advise of any lost, stolen or malfunctioning membership card or any unauthorised use of your membership card.

19. You are responsible for your loyalty points, other Member benefits or offers.

20. ST GEORGES BASIN COUNTRY CLUB may at its discretion adjust a Members loyalty points, benefits or Achievement levels and may cancel your membership if you misuse your card, loyalty

points, benefits or Club facilities or allow someone else to negatively impact the program.

21. We may adjust your loyalty points and other Member benefits if they incorrectly accrue or on the suspension of your Club Membership, or cancellation of your membership. ST GEORGES BASIN COUNTRY CLUB Achievement Points will expire annually.

22. Malfunction of any or all promotions, earning methodologies or incorrect data entry that causes a Member to inaccurately receive a benefit, bonus or Achievement upgrade will be deemed incorrect and the transaction will be reversed with clear and timely notification to the member of the correction to their Membership program.

23. Upon the Member's death or exclusion from the Club all ST GEORGES BASIN COUNTRY CLUB ELITE REWARDS LOYALTY PROGRAM membership, cards, loyalty points, Achievement and any other Member benefits and privileges cease to be valid.

REWARDS POINTS/BONUS POINTS AND REDEEMING POINTS & BENEFITS

24. ST GEORGES BASIN COUNTRY CLUB ELITE REWARDS LOYALTY PROGRAM provides Members with the opportunity to earn Loyalty Points (Bonus Points) to be claimed as a gift/benefit, certain products such as Food & Beverage items or converted to cash or redeemable debit cards for external use of the Club as offered.

Loyalty Points (Bonus Points) are redeemable for multiple items such as food and beverage products, debit cards and other goods

and services provided by ST GEORGES BASIN COUNTRY CLUB. Loyalty Points (Bonus Points) are not redeemable for cash.

Loyalty Points for Diamond and Diamond+ (Bonus Points) do not expire and ST GEORGES BASIN COUNTRY CLUB reserves the right to change this condition at anytime.

TERMINATION OF ACCESS TO ST GEORGES BASIN COUNTRY CLUB ELITE REWARDS LOYALTY PROGRAM

25. ST GEORGES BASIN COUNTRY CLUB may terminate your access to ST GEORGES BASIN COUNTRY CLUB ELITE REWARDS LOYALTY PROGRAM and your participation in any or all benefits or eligibility to redeem your existing points at any time if; you commit a serious breach of the Terms or any other terms of ST GEORGES BASIN COUNTRY CLUB ELITE REWARDS LOYALTY PROGRAM or you have been excluded from the CLUB.

ADDITIONAL CLAUSE FOR APPLICATION AS RELEVANT

26. ST GEORGES BASIN COUNTRY CLUB ELITE REWARDS LOYALTY PROGRAM is subject to the Anti-Money Laundering and Counter-Terrorism Financing Act 2006 and the rules under the Act (“AML/CTF Laws”). ST GEORGES BASIN COUNTRY CLUB if legally obliged to by regulatory and/or law enforcement agencies or to other third parties, may provide the regulatory and/or law enforcement agencies or to other third parties with requested information about a Members participation in ST GEORGES BASIN COUNTRY CLUB ELITE REWARDS + LOYALTY PROGRAM.

27. It is the sole responsibility of the member to provide up to date personal details relating to mailing address, contact telephone/mobile numbers and email address as relevant. ST

GEORGES BASIN COUNTRY CLUB accepts no responsibility for communication interruptions related to a Club member failing to provide current contact details.

28. Please refer to our Privacy Policy for full information or please contact the General Manger of ST GEORGES BASIN COUNTRY CLUB.

29. ST GEORGES BASIN COUNTRY CLUB decisions in relation to ST GEORGES BASIN COUNTRY CLUB ELITE REWARDS LOYALTY PROGRAM are final and binding.

30. NSW Law – The Terms & Conditions are governed by the laws of the NSW as they relating to Gaming Machine Regulations.