

How do I know what level I'm in?

When you swipe at the kiosk at either of our clubs, it will tell you what level you currently are.

How can I go up a level?

Members will go up a level when they earn enough qualifying points within a 3-month qualifying period. You earn qualifying points when using your member card around the club.

When are the qualifying periods?

Qualifying periods are 1st July – 30th September, 1st October – 31st December, 1st January – 31st March, 1st April – 30th June

Do bonus points I receive contribute towards my qualifying points?

No, qualifying points can only be earned by purchasing items around the club or playing a gaming machine with your card inserted.